

Planned Outreach Program

Engage patients year-round with timely, ready-to-use campaigns that encourage care, build stronger relationships, and boost revenue, without adding work for your staff.

Why it Makes a Difference

Patients want to feel valued, not marketed to. Practices want to stay top of mind without overwhelming staff. This program delivers both.

- **Timely nudges for follow-up care**
- **Personalized outreach based on patient preferences**
- **Automated campaigns that help teams do more with less**

Designed for Simplicity

Easily plan and launch campaigns with guided setup, smart defaults, and a built-in calendar. Track outreach and patient responses in real time with intuitive reporting.

Real Results, Real Impact

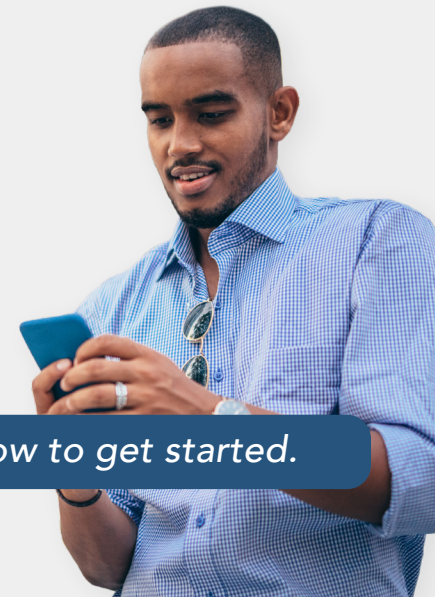
- **Encourage preventive visits that reduce costly care gaps**
- **Re-engage inactive patients and bring them back into care**
- **Strengthen trust through proactive, thoughtful communication**
- **Fill open appointments with the right patients at the right time**

Let's Grow, Together

When patients feel seen and supported, they stay engaged. The Planned Outreach Program is more than automation - it's a way to build lasting relationships, improve health outcomes, and drive sustainable practice growth.

What's Included:

- ✓ **Pre-Built Campaigns**
Get instant access to 36+ expertly designed campaigns tied to preventive care, seasonal wellness, and national health observances.
- ✓ **Pre-Written Messaging**
Clinically appropriate, easy-to-understand messages - ready for SMS and voice calls in the patient's preferred language.
- ✓ **Intelligent Patient Targeting**
Build outreach lists from past appointments, EHR data, or uploaded files - no manual digging required.
- ✓ **Multi-Touch Follow-Up**
Ensure messages don't get missed - patients receive multiple touches if they don't respond the first time.



Visit the portal or contact your TeleVox rep to learn how to get started.

Improve Patient Health. Reduce Staff Workload. Boost Patient Satisfaction.